



## **IBM 000-R14**

**Exam Name: IBM SurePOS 500 Models 5x5 Technical Mastery**

**Q & A : 60 Q&As**

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1. Which three Field Upgradeable Units exemplify the "virtually tool-less" design of the IBM SurePOS 5x5? (Choose three.)

- A. I/O cover
- B. processor
- C. system board
- D. display panel
- E. optional secondary video adapter
- F. integrated 2x20 customer display

Answer: ACD

2. Where is the RJ45 MSR connector located on the IBM SurePOS 5x5?

- A. on the rear connector panel
- B. on the back side of the display panel
- C. integrated into the system unit (tower) behind the display panel
- D. integrated into the right side of the system unit (tower) as it is facing the operator

Answer: B

3. Which three Microsoft Windows operating systems are supported on the IBM SurePOS 5x5? (Choose three.)

- A. Windows NT
- B. Windows 2000
- C. Windows Embedded CE
- D. Windows Vista Business
- E. Windows XP Professional Edition
- F. Windows Embedded for Point of Service

Answer: BEF

4. What are three Field Replaceable Units (FRUs) for the main system display? (Choose three.)

- A. the video card
- B. the front bezel
- C. the LCD assembly
- D. the video memory
- E. the entire display
- F. the backlight bulbs

Answer: BCE

5. Which type of processor is in the IBM SurePOS 5x5 models?

- A. 2.0GHz Celeron processor
- B. 2.53GHz Celeron D processor
- C. 3.60GHz Pentium D processor
- D. 3.73GHz Pentium 4 processor

Answer: B

6. Which three features are found on the IBM SurePOS 565 but NOT on the SurePOS 545? (Choose three.)

- A. PC card slot
- B. headphone jack
- C. microphone jack
- D. dual-channel memory
- E. modular flash drive
- F. internal CD-ROM drive

Answer: ABC

7. What does improved serviceability refer to in relation to the IBM SurePOS 5x5 models?

- A. having the virtually tool-less design of several components
- B. having on-site service, 24 hours a day, five days a week, next day response time
- C. having on-site service, 24 hours a day, seven days a week, same day response time
- D. having rigorously tested each component used in the systems to ensure a longer life span

Answer: A

8. How is the Power up on LAN feature enabled?

- A.through Remote Management Agent
- B.through the CMOS Setup Utility program
- C.by installing Power up on LAN from the Diagnostics Program
- D.by installing the Power up on LAN driver from the Retail Store Solutions Web site

Answer: B

9. Where is the hard disk drive located in the IBM SurePOS 5x5?
- A.at the rear of the system, just above the power supply
  - B.at the rear of the system, behind the I/O tailgate cover
  - C.in the center of the system, underneath the center tower cover
  - D.at the front of the system, directly underneath the front cover

Answer: D

10. How is dual-channel memory implemented?
- A.use the BIOS settings by pressing F2 as the system boots
  - B.use the utilities and choose the dual-channel memory option
  - C.update the config.sys file with "Dual-channel memory ON" statement
  - D.use matched DIMMs that are identical in terms of speed, size, and manufacturer

Answer: D

11. Which two statements are true about "dual-channel memory enabled" technology? (Choose two)
- A.It makes use of virtual RAM.
  - B.It doubles the capacity of feeding data to the processor.
  - C.It has two sets of memory slots (two each) on the system board.
  - D.It is the equivalent of having two pipelines to the processor rather than one.
  - E.It partitions a portion of the hard disk drive to be used as an additional memory cache.

Answer: BD

12. Which type of hard disk drive is standard on all models of the IBM SurePOS 500 Series Models 545 and 565?
- A.40GB IDE
  - B.80GB IDE
  - C.40GB SATA II
  - D.80GB SATA II

Answer: D

13. Which display sizes are available on the IBM SurePOS 5x5 models?
- A.12 inch color, 15 inch color, 17 inch color
  - B.15 inch color, 17 inch color, 19 inch color
  - C.12 inch monochrome, 15 inch color, 17 inch color
  - D.15 inch monochrome, 15 inch color, 17 inch color

Answer: A

14. What is one of the differences between IBM SurePOS Model 545 and Model 565?
- A.Model 565 has dedicated video memory.
  - B.Model 545 does not have audio capability.
  - C.Model 545 can be ordered with an internal floppy drive.
  - D.Model 565 can be ordered with a 4GB embedded flash drive.

Answer: B

15. What are two advantages of the infrared technology used in the IBM SurePOS 5x5? (Choose two.)
- A.It is the most economical to mass produce.
  - B.Field calibration is only required once a year.
  - C.Infrared touch screens have an unlimited number of touches.
  - D.It provides the best overall image quality of any touch technology.
  - E.A special coating makes infrared touch screens easier to clean than other technologies.

Answer: CD

16. Which two drivers are required when running PC DOS 2000? (Choose two.)
- A.OPOS
  - B.UPOS
  - C.Touch

D.JavaPOS  
E.EthernetWArrialMangalZ  
Answer: CE

17. How many USB ports are available on the IBM SurePOS 5x5?

- A.five
- B.nine
- C.three
- D.sevenWArrialMangalZ

Answer: B

18. What is one of the differences between IBM SurePOS Model 545 and Model 565?

- A.Model 545 does not have a PC Card slot; the 565 does have a PC Card slot.
- B.Model 545 has 512MB of memory standard; the 565 has 1GB of memory standard.
- C.Model 545 has a 20GB SATA II hard disk drive; the 565 has an 80GB SATA II hard disk drive.
- D.Model 545 has only one USB port on the display; the 565 has three USB ports on the display.WArrialMangalZ

Answer: A

19. Which three functions does Remote Management Agent v2 enable? (Choose three.)

- A.wake on ring
- B.remote printing
- C.preboot execution
- D.inventory management
- E.software distribution
- F.configuration managementWArrialMangalZ

Answer: DEF

20. Which three improvements have been realized in the touch screen implemented in the IBM SurePOS 5x5 models? (Choose three.)

- A.The touch area has been enlarged.
- B.It has improved sunlight immunity.
- C.The sensitivity of the touch can be regulated.
- D.It has a second generation touch-controller chipset.
- E.The touch firmware is flash upgradeable in the field.
- F.It has an anti-glare coating that is almost imperceptible.WArrialMangalZ

Answer: BDE

21. In order to prevent electrostatic discharge (ESD) damage when removing or replacing parts in the IBM SurePOS 5x5, which preliminary step should be taken before opening the device?

- A.wear rubber gloves to reduce ESD
- B.remove wool clothing to reduce ESD
- C.stand on an ESD treated rubber mat
- D.connect an ESD wrist strap and cordWArrialMangalZ

Answer: D

22. Which is the standard touch screen LCD type and size on the IBM SurePOS 5x5?

- A.dual-bulb, 15 inch (1024x768)
- B.dual-bulb, 17 inch (1280x1024)
- C.High Bright, 12.1 inch (800x600)
- D.single-bulb, 12.1 inch (800x600)WArrialMangalZ

Answer: A

23. Which operating system is NOT supported on the IBM SurePOS 5x5?

- A.IBM PC DOS 2000
- B.Microsoft Windows 2000
- C.IBM 4690 Operating System
- D.Microsoft Windows XP Professional
- E.Microsoft Windows Embedded for Point of ServiceWArrialMangalZ

Answer: C

24. Which three processor characteristics are found in the IBM SurePOS 5x5 series? (Choose three.)

- A.It is non-socketed.

- B.It operates at 2.53GHz.
- C.It has an Intel chipset.
- D.It has a 533MHz frontside bus.
- E.It has an Integrated Graphics Processor.
- F.It does not support multi-media applications.WAriAlMangalZ

Answer: BCD

25. What are three applicable precautionary steps to handling static-sensitive components? (Choose three.)

- A.keep one finger on the metal frame at all times
- B.lessen the amount of static electricity by limiting the amount of movement
- C.once the component is removed from the anti-static bag, install it immediately
- D.wear rubber gloves to reduce static electricity and prevent cuts from the sharp edges
- E.stand with at least one foot on an anti-static mat when installing printed circuit boards
- F.when putting down static-sensitive components, do so on top of an anti-static bag, not on the system cover or metal tableWAriAlMangalZ

Answer: BCF

26. Remote Management Agent v2 works in conjunction with which other IBM software product?

- A.IBM Director
- B.IBM WebSphere Adapter
- C.IBM Systems Management Suite
- D.IBM Retail Environment for SUSE LinuxWAriAlMangalZ

Answer: A

27. What are four optional features for the IBM SurePOS 5x5? (Choose four.)

- A.presence sensor
- B.three-track MSR
- C.video adapter card
- D.internal CD-ROM drive
- E.512MB of system memory
- F.4GB embedded modular flash drive
- G.compact ANPOS keyboardWAriAlMangalZ

Answer: BCFG

28. How many unpowered serial ports are there on the IBM SurePOS 5x5?

- A.Both models have two unpowered serial ports.
- B.Both models have three unpowered serial ports.
- C.Model 545 has two unpowered serial ports and model 565 has three unpowered serial ports.
- D.Model 545 has three unpowered serial ports and model 565 has four unpowered serial ports.WAriAlMangalZ

Answer: B

29. What are three power management functions that are supported on the IBM SurePOS 5x5? (Choose three.)

- A.wake on ring
- B.wake on Wi-Fi
- C.wake on touch
- D.power up on demand
- E.power up on daily alarm
- F.wake on enterprise server alertWAriAlMangalZ

Answer: ACE

30. What is the technology called that cools critical IBM SurePOS 500 system components?

- A.cooling wind technology
- B.cooling pipe technology
- C.mobile cooling technology
- D.cooling tunnel technologyWAriAlMangalZ

Answer: D

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